

Dear Dr. Flowers & Staff,

June 23, 2007

It's been approximately six weeks now since I've had my surgery and I can't possibly describe in words how I feel about my new look. This thank you letter is long overdue but I wanted to make sure that Dr. Flowers, you and your staff realize how much of a blessing you all are.

Each and every one of you has been so kind and supportive, that I have never once doubted my safety in the care of your hands. My journey to the Flowers Clinic began with that one phone call that Suki answered late last year. Her patience and kindness over the telephone immediately made an outstanding impression of the clinic.

Suki, Janelle, Lavee, and Kawehi were also all so patient with my questions and concerns. You have all made me feel so welcomed at the clinic...thank you!

Dee, I'm a nurse myself but I don't know how you put with me that night. Thank goodness it was only one night but thank you for taking such excellent care of me.

Linda, thank you for taking such good care of me throughout the surgery. I can only hope that someday I will become as wonderful of a CRNA as you are. You rubbing my left elbow alleviated so much of my pain. Thank you.

Finally, Dr. Flowers....how can I ever thank you? Sure, hard work and dedication can get a person through medical school, but you are truly a gifted and skilled surgeon who has not only touched my life but I'm sure the lives of many others. I am so very pleased with everything that you have done for me. When asked, what is my favorite outcome? All of them! (Eyes, nose, coronal lift, and chin) It was worth every penny, travel from the mainland, and postoperative healing. When asked if I have any regrets, my reply would be...not having my surgery performed by you sooner.

I thank each and every one of you from the bottom of my heart because it is all of you who made this possible for me. I will be more than happy to speak with any prospective patients to share my positive experience at the Flowers Clinic with them.

Mahalo nui loa!